

URGENT NEWS

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URG Sets the Date for the 9th Annual Training Conference in Denver, CO

Please note that URG has decided to hold the 9th Annual Training conference at the Westin Tabor Center, located in the heart of downtown Denver, CO, on April 23rd – 24th, 2004. A notification letter will be sent to various associations and URG will continue to update it's partners in future issues on themes, speakers, etc.

CFC Meeting Date Has Been Scheduled

URG and the members of the CFC have scheduled their meeting for September 5-6th, 2003. The issues discussed and an update will be sent to URG partners immediately following the meeting. Look for it in the mail!

Bill Steinkuller Resigns as Vice President of ARA

URG was recently notified that Bill Steinkuller, Executive Vice President of ARA, has resigned from his position effective August 12th, 2003. He will continue to be involved with various matters and the ARA Executive Committee, which is currently considering candidates for the position.

Latest Pinnacle Installs

The latest Partners to recently install the Pinnacle inventory system at their sites includes:

- [A Better Auto Parts](#) - Phoenix, AZ
- [AA Row of Nevada, Inc.](#) – N. Las Vegas, NV
- [Advanced Sales Group](#) – Dallas, TX
- [All Truck, Inc.](#) – Salt Lake, UT
- [Aviation Auto Salvage](#) – Tucson, AZ
- [Diamond Auto Parts](#) – Fond du Lac, WI
- [East Coast Auto Source](#) – Thaxton, VA
- [GM Heaven](#) – Ft. Worth, TX
- [Pickup & Van Heaven](#) – Haltom City, TX

- [Robbins Auto Salvage](#) – Chicago, IL
- [Stebbins Auto Parts](#) – Louisville, KY
- [Weaver Automotive](#) – Carnesville, GA

VIN Issue – Look For Letter

URG recently sent the partners a letter addressing some of the recent concerns about the authorization form that Car-part.com sent out to the recyclers. URG sent a list of 5 questions for ARA to answer regarding the release of VIN numbers. Having not received a response, it is recommended that all recyclers do not authorize the use of their VIN information until, at the very minimum, a response to the questions is provided. Please look for the letter in the mail for more information regarding this matter.

Kleen-Lite – Limited Supply

URG has a little over 200 Kleen-Lite Headlight Cleaner/Conditioner Systems left. This is a limited inventory item – so order now! It's effective and costs just \$10.99 per system (admin fee and shipping not included). This product removes yellowing stains and road dirt, making headlamps sparkling clean for improved night vision and enhanced resale value. Please contact Michelle at ext. 1 for more information or to place an order.

E-Commerce – Follow Up and Issues

Please be aware that URG will no longer issue credits for e-commerce commission invoices after 30 days since the date of initial billing. Also, please be vigilant with follow-up to a customer if a part they've requested cannot ship or isn't available. Keeping the customer informed increases the likelihood they will order from Autopartsearch.com in the future. Please contact Michelle at ext. 1 to advertise in the e-commerce program – don't miss another sale!

