



Introduction

URG 6000 accreditation is available to all URG partners that submit documentation of the following management practices. URG 6000 accreditation is required before any other level of accreditation can be issued.

All accreditation requirements reference the ISO 9000 standard and sub standard. Remember that samples and examples of each of the required documentation are included.

If you require assistance in completing your accreditation call Robert Counts at 512 821 3888. All completed forms should be mailed to Robert Counts, at Counts Consulting, 3715 Aspendale Cove, Austin, Texas 78727.

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Management Responsibility - 4.1

Most quality experts believe that management is responsible for 80% to 90% of organization's problems. Management thus becomes the key player in improving business practices. The owner/operator of the business must communicate the importance of this effort by appointing senior management personnel to oversee the process. This person or persons will be known as the company's "Quality Manager."

- ✓ Adopt an outline for a Quality Manual that identifies best management practices for the automotive recycling industry - 4.2.3

Quality System - 4.2

The quality control program is a formally documented system of planned activities established to provide the evidence of compliance to the requirements of best management practices, applicable codes and regulations, and safety issues. All these activities are governed by procedures and written instructions supported with records of training and satisfactory compliance of processes. (In these section you will be required to adopt the "Quality Manual". Change the name on the first page from URG to your company's name. Ex. Four Aces Quality Manual.)

- ✓ Submit a copy of your "Quality Assurance Program." - 4.2.2.1
- ✓ Submit a copy of your Quality Manual.

Purchasing - 4.6

The purchasing operation must have a documented process with supporting records that ensure products purchased meet your customers needs. Your purchasing activities are designed to ensure that your sales people have the parts that their customers buy.

- ✓ Submit a copy of the report produced by your interchange system showing part and automobile information identified as needed for inventory – 4.6.3
- ✓ Submit a copy of an actual inventory report showing the parts identified and the verification by the inventory personnel as to the quality of the body parts and the Dismantler's verification of body and mechanical parts – 4.6.4

Inspection and Testing – 4.10

This standard requires that your organization inspects the parts to be sold to ensure that they meet your customers expectations.

- ✓ Submit documentation that you:
- ✓ Inspect parts when they are received – 4.10.2
- ✓ Inspect parts prior to being placed into storage – 4.10.3
- ✓ Inspect parts prior to delivery – 4.10.4

Handling, Storage, Packaging, Preservation and Delivery – 4.15

All activities related to the handling, storage, packaging and delivery of the parts must have documented and maintained procedures.

- ✓ Submit a copy of your procedures for the handling of parts – 4.15.2
- ✓ Submit a copy of your procedures for the storing of parts – 4.15.3

Performance Measures – 4.20

Identification of performance measures allows you to monitor the quality of your business. These performance measures must be based on data that is easily accessible and not subject to alteration.

- ✓ Submit a declaration form that indicates you measure performance related to meeting your customers service expectations – 4.20.11

Remember that we will provide you assistance in completing the URG accreditation at your location or by phone (512 339 7671), fax (512 821 3888) or by email rcounts@wans.net. Check out our new website at www.counts-consults.com for questions regarding accreditation, information about your interchange system, training for sales persons and quality managers, procedures, job descriptions and many other items and issues to those in the automotive recycling industry.